

# Privacy Policy

Stellar Information Technology Pvt. Ltd. is committed to maintaining the privacy of the information you share with us. We will not sell, distribute, or rent information about you and your purchases at [www.stellarservertools.com](http://www.stellarservertools.com) to a third party. We will use the information you share only for the purposes of improving your use of our web site, and/or, with your permission, sending you information about our products and services.

Please read our Privacy Policy to understand how we protect you and the information you share with us. If you have any questions, please feel free to write to us at [privacy@stellarinfo.com](mailto:privacy@stellarinfo.com)

This Privacy Policy will explain the following regarding our collection of information:

## Information Collection

- Whenever you make a purchase from our web site, at the time of check-out, we obtain the information we need from you to complete your transaction. To process your order, we require you to supply us with your correct billing, shipping and contact information. The information remains secure and cannot be received or read by others.
- When you "Login" at our support center, we receive your contact information. We require you to submit your name and email address to be able to respond to your inquiry.
- You may also register to receive periodic email correspondence from us through our "Newsletter Desk" The information we collect for this purpose is your name and email address.
- Information that is needed to respond to your request for our services.

## Use of Information Collected

- **Online Order**  
The personal information you supply when placing an online order is used to ship your order and to send you order confirmation email. We may also use it to contact you in case of seeking any clarification on the order or a related correspondence.
- **Technical Support**  
We use the personal information you supply when you submit a support question to respond to your question. Your email address is used to send a response from our Technical Support team.
- **Email message**

- When you submit permission by subscribing through our newsletter desk, we will send email messages to let you know about changes at our Web site, new releases, promotional offers and special discounts on products and services.
- With every email newsletter, customers are provided an option to remove themselves from receiving future emails.
- **Survey & Contest**  
Stellar may request you for information for a survey or contest. Requested information may include your name, shipping address and demographic information. Contact information will be used to notify contest winners and award prizes

### **Unsubscribe**

If you no longer wish to receive email from us, please follow the unsubscribe instructions located at the bottom of the email or send us an email at [unsubscribe@stellarinfo.com](mailto:unsubscribe@stellarinfo.com) . We will process such unsubscribe requests within 5 business days.

### **Check on your personal information**

If you wish to access to your information that we have on our records, please send us an email at [privacy@stellarinfo.com](mailto:privacy@stellarinfo.com)

### **Our use of cookies**

We might use cookies, [small pieces of data stored on the user's hard drive] to track time and pages you have visited. If you feel uncomfortable about this you can switch off the acceptance of cookies in your browser options. With cookies switched off, you still can use all features of our web site, including the online order form.

### **Notification of changes**

If, at some point in the future, there is a change to our Privacy Policy and/or practices that affect your personally identifiable information, we will notify you by email of the relevant changes.